IZAK BUCIK

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📍 Ljubljana, Slovenia 📅 Dec 7, 1998

ABOUT ME

I am a proactive and adaptable professional with extensive technical expertise in IT, system administration and telecommunications, especially VoIP and video conferencing systems (MS Teams, Cisco Webex), as well as strong proficiency with Office 365.

As an articulate communicator with excellent interpersonal skills, I collaborate effectively in dynamic teams and build strong working relationships while resolving demanding technical tasks.

I am always seeking new opportunities for learning and growth, as I am passionate about modern technologies and creating efficient, reliable solutions.

EDUCATION

Electrician (IV.)
School Center Nova Gorica
2013 – 2016

LANGUAGES

- **Slovenian** – Native
- **English** – C1 (Advanced)

WORK EXPERIENCE

Telecommunications Systems Technician   2025 – Present
University Medical Centre Ljubljana
- Maintenance of server rooms, systems, network equipment, and workstations (MS Windows).
- Diagnosis and repair of nurse call systems and telecommunications equipment.
- Administration of multimedia services (MS Teams, Cisco Webex) and user support.
- Management of stationary (VoIP, PSTN, ISDN) and mobile telephony (Android); coordinating device transitions and end-user support.

Electronics Technician   2021 – 2023
Alpacem Cement, d.d.
- Maintenance of server rooms, systems, and network infrastructure.
- Diagnosis of faults in low-voltage systems, sensors, and industrial probes.
- Monitoring operating system performance and generating technical reports.

Electrical Power Technician   2018 – 2021
Alpacem Cement d.d.
- Maintenance of power devices and systems, including cooling systems for server facilities.
- Installation of electrical wiring (230-400V) and maintenance of high-voltage systems (up to 110kV).
- On-call shifts resolving power fluctuations and system outages as a solo technician.
- Project design and implementation of new switchyards within a team environment.

SKILLS & EXPERTISE

IT & Systems Administration (Hobby projects)
- Linux and Windows systems administration.
- Cloud mail server setup (Ubuntu Server - iRedMail).
- Cloud PBX system setup (Asterisk - FreePBX).
- Cloud VPN server implementation (WireGuard).
- Experience with cloud platforms (Microsoft Azure, Google Cloud, DigitalOcean).
- Microsoft ecosystems and Azure Active Directory (Microsoft Entra).

Communication
- Articulation: Clear and structured communication of technical solutions to IT teams, medical staff, and management; adapting explanations for both technical and non-technical stakeholders.
- Interpersonal Skills: Working in high-stakes environments like UMC Ljubljana with high accountability. Maintaining a calm, professional approach under pressure and focusing on collaborative problem-solving.